



# Mint Information Technology Brings New Delivery Records

September 15, 1999

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## *One Week Average Fulfillment Time for Nearly 400,000 Orders in August*

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Washington, D.C. — The U.S. Mint today reported new records for order fulfillment of orders processed on the Internet.

“Our investment in information technology and the rapid development of our website has enabled us to offer our customers a significantly higher level of customer service,” said Mint Director Philip N. Diehl. “During August, we shipped almost 400,000 orders during with an average fulfillment time of one week.”

“Many of our direct mail customers were frustrated this summer when the extraordinary demand for products featuring the 50 State Quarters led to delivery delays,” said Diehl. “Our Internet technology is providing a dramatic alternative, not only in speed of delivery but also with free shipping. I want to urge customers who haven’t ordered on the U.S. Mint website at [www.usmint.gov](http://www.usmint.gov) to give it a try, and experience the ease, convenience and accelerated delivery that an increasing number of our customers are enjoying.”

U.S. Mint order fulfillment in August:

For 142,000 uncirculated set orders, the average fulfillment time was less than eight days.

For 122,000 proof set orders, the average was less than seven days.

For 24,000 Yellowstone commemorative coin orders, the average was less than six days.

For 12,000 gold and silver proof Eagle orders, the average was nine days.

Program totals for all shipments through September 2, 1999:

Of 410,000 uncirculated set orders, 92 percent shipped in less than two weeks.

Of 226,000 gold and silver proof Eagle orders, 88 percent shipped in less than two weeks.

Of 69,000 Yellowstone commemorative coin orders, 94 percent shipped in less than two weeks.

Of 32,000 Washington commemorative coin orders, 90 percent shipped in less than two weeks.

Of 13,000 platinum proof Eagle orders, 95 percent shipped in less than two weeks.

### ADDITIONAL RESOURCES:

- For information about the United States Mint, please visit [/about/about](#).
- To subscribe to United States Mint electronic product notifications, news releases, and public statements, visit <https://catalog.usmint.gov/email-signup>.
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### Contact

Press Inquiries: Office of Corporate Communications (202) 354-7222

Customer Service Information: (800) USA MINT (872-6468)

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